# Use Case Contact

Version 1.1

## Revision History

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| --- | --- | --- |
| Date | Author | Description of change |
| 23/04/2018 | Xaland Durrani | First version/start |

**Use Case:** Contact

**Id**: UC-2

**Description**

User makes contact with planet to ask for help, give tips etc.

**Level:**

User-level

**Primary Actor**

Every actor

**Supporting Actors**

Planet employee

**Stakeholders and Interests**

The government

**Pre-Conditions**

An account is made for the User.

**Post Conditions**

Success end condition

The User successfully gets in contact with Planet.

Failure end condition:

The User can’t get in contact with Planet.

Minimal Guarantee

The question/feedback of the User will only be seen by authorized people.

**Trigger**

User opens the website.

## Main Success Scenario

1. User is on the Home page and clicks on the Contact page.
2. User is on the Contact page and clicks on the empty box \* naam \*.
3. User types the text he/she wants to send to Planet.
4. User clicks on the empty box of E-Mail.
5. User enters his/her email.
6. User clicks on submit.

## Extensions

3a. At step 3 the User let box 1 empty.

1. User clicks on the empty box \* naam \*.
2. User types the text he/she wants to send to Planet.
3. Use case continues with step 4.

5a. At step 5 the User let the input box Email empty.

1. User clicks on the empty box of E-Mail.
2. User enters his/her email.
3. Use case continues with step 6.

## Variations

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**Frequency:**

This Use Case will be used once a week per user.

**Assumptions**

The User understands English.

## Special Requirements

Performance

1. The system will send the question/feedback within 7 seconds to Planet.

User Interface

1. The system shall display all options and messages in English.